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## I can't find my purchase receipt

Hassan - 2024-04-26 - [Billing Queries](#)

First, do a search in your inbox for an email from "[noreply@clickbank.com](mailto:noreply@clickbank.com)". This email could have landed in your spam/promotions folder so make sure to check there as well.

If you can't find your Clickbank receipt in your emails, try this:

1. Visit the Find My Order page on Clickbank: <https://www.clkbank.com/#orderLookup>
2. Fill in the required fields and then click the "Look Up My Order" button
3. You will get a verification email from Clickbank.
4. Once you login to Clickbank with the instructions from the email, look for your purchase to find the receipt in your order history

From there you should be able to recover your order, then get the link to log in to the member's area.

If you run into any issues with the above, please reach out to Clickbank support by using their "Live Chat Now" button on that same page (<https://www.clkbank.com/#orderLookup>) and explain to them that you need help recovering your purchase receipt.

You can always email our billing team directly at: [billing@blueprintcentral.com](mailto:billing@blueprintcentral.com) or choose the "Billing" department from the dropdown menu when submitting a support ticket on <https://support.blueprintcentral.com/new-ticket>